## **NC LIVE TAC Meeting**

Quarterly Meeting Minutes Virtual October 11, 2021 1 - 2:30pm

#### In Attendance:

### <u>Staff</u>:

Devon Waugh

Angel

Angela Bardeen (UNC-Chapel Hill) Truesdale (UNC-Charlotte) Tiffany Johnson (Davidson College) Eva Earles (Carteret Community College) Lauren Clossey (State Library) Page Andersen (Burke County Public Library) Laura Jones (Duplin County Public Library) Stephen Brooks (Durham Tech Community College) Sara Thynne (Alamance Community College) Keisha Parris (Johnson C. Smith University)

#### <u>Absent:</u>

Lara Little

## Discussion

- Call to Order/Introductions/Agenda Review
- Instruction Update
  - Discussed attendance for fall webinars and gave an update on the Professional Development Alliance's upcoming events
- Literacy Series
  - Shared speakers that have been booked and timeline for promotion. ACTION ITEMS:
    - i. DECISION: TAC members will assist with promoting the literacy series, starting in November.
    - ii. DECISION: Angel and Lauren will confirm quotes for speakers being paid for by the State Library.
- Focus Groups with Public Libraries & Needs Assessment

- Shared timeline for public libraries project and field experience.
- ACTION ITEMS:
  - i. DECISION: TAC members will add and revise the needs assessment before the November training newsletter is sent out on November 1<sup>st</sup>.
- Gathering Success Stories
  - Discussed needs for gathering detailed feedback on the training program's impact.
    - ACTION ITEMS:
      - i. DECISION: Devon will explore options for recording testimonials either through FlipGrid or having past attendees submit mp4 files to the Help Desk.
- Communities of Practice
  - ACTION ITEMS:
    - i. DECISION: For Literacy Series promotion, we will revive the Slack Channel that was used for the annual conference and make it a year round feature of training/engagement.
- Zoom Fatigue
  - TAC members shared data and anecdotal evidence of 'Zoom fatigue' in the last month and strategized about how to address it meaningfully in the training program.

ACTION ITEMS:

- i. DECISION: For future events, Devon will ask presenters to include one offline activity for attendees. She will also include reflection questions in the follow-up email that she sends immediately after the webinar.
- ii. DECISION: The TAC will prioritize developing offline training content in the next several months, acknowledging the shifting needs of our member libraries.

# Adjourn